



## THE ULTIMATE INDOOR LEGO® PLAYGROUND

LEGOLAND® Discovery Center Philadelphia is your passport to creativity, color and imagination! Our ultimate indoor LEGO playground includes 10 unique LEGO® build & play stations, 1 interactive ride, a 4D Cinema, MINILAND Philadelphia, and more!

### Group Preparation Guide

#### Group Requirements & Benefits:

- ✓ Discounted group rates are available for advance group bookings of 10 or more children.
- ✓ Advanced pre-paid reservations are required a minimum of 14 days prior to the visit date.
- ✓ One adult chaperone must accompany every 10 children.
- ✓ Receive one free adult ticket with every 5 child tickets purchased. **Complimentary tickets will automatically be added to the cart during the checkout process.** Please only add adult tickets you require *in addition* to your complimentary tickets.

#### Group Booking Process:

- ✓ Reservations can be made online through the secure Online Booking Portal if you are able to pay in full by credit card.
- ✓ If you are paying by check, reservations may be made through our booking team by calling 267.245.9693 or emailing: Philadelphia@LEGOLANDDiscoveryCenter.com
- ✓ Group tickets are timed & dated
- ✓ You will receive an email confirmation with your order number and tickets. **Be sure to check your spam folder.**
- ✓ Choose electronic tickets or print at home tickets. It is not required to print your tickets.

#### Group Payment and Refund Policy:

- ✓ Payment types accepted: All major credit cards and company checks.
- ✓ **If Paying by Credit Card:** Book online to reserve your spot and receive your order confirmation and tickets instantly. **If you need to make adjustments to your order, they must be completed up until 1 week prior to your ticket date.**
- ✓ **If Paying by Check:** Please contact our booking team at 267.245.9693 or Philadelphia@LEGOLANDDiscoveryCenter.com. **Checks must be received 2 weeks prior to your visit. Please do not mail your check until our booking team has reached out to finalize your headcount and verify you have the correct number of tickets. Once checks are received your order is non-refundable.**
- ✓ If additional tickets are required upon arrival, we will honor the group rate but can only accept credit card for payment. We cannot accept additional checks or cash at walk-up.

#### Group Cancellation, Reschedule and No-Show Policy:

- ✓ Paid reservation may be cancelled or rescheduled any time 2 weeks prior to your original visit date by contacting us at 267.245.9693 or Philadelphia@LEGOLANDDiscoveryCenter.com
- ✓ Tickets expire on the date and time they are purchased for.
- ✓ There are NO REFUNDS on unused tickets after your visit date has passed.

#### Visit Duration:

- ✓ Your field trip is self-guided and free play. It should take you approximately 60-120 minutes to experience the entire attraction. However, you may take as little or as long as you need. Plan for a 2 to 3 hour visit if you are including time to eat lunch.

### Group Hours of Operation:

- ✓ Group rates are available Monday-Friday
  - Monday: 11am-3pm
  - Tuesday: 11am-3pm
  - Wednesday: 10am-3pm
  - Thursday: 10am-3pm
  - Friday: 10am-3pm
- ✓ The attraction may open or close early for special events. Visit <https://www.legolanddiscoverycenter.com/philadelphia/> for the most recent updates.

### Group Recommendations & Important Information:

- ✓ Please have your group pre-sorted into groups of no more than 20 students to ensure a more bricktastic visit and minimize wait times for those attractions that have a guest limit.
- ✓ Children should not bring more than their outerwear coats, hats, gloves, etc. There is no storage facility and we are not responsible for any lost or stolen items.
- ✓ We do not allow outside food into the center; we recommend planning all meals before or after your visit.
- ✓ Re-entry is allowed if you wish to take a lunch break in the Mall Food Court. Bagged lunches will be stored at Admissions. Please see one of our team members before leaving for lunch. We prefer groups take lunch at the same time so re-entry is only taking place once.
- ✓ Socks are required for our Pirate Adventure soft play area. We recommend closed-toe shoes for all children.
- ✓ All rides and play areas require chaperone supervision at all times.
- ✓ **All of the attractions inside LEGOLAND® Discovery Center Philadelphia are included in the price of the admission (except Virtual Reality). Please note we do not accept cash, this includes our Café and Retail Shop.**

### Location:

- LEGOLAND Discovery Center Philadelphia  
500 W. Germantown Pike, Suite 1055  
Plymouth Meeting PA, 19462
- ✓ Located inside the Plymouth Meeting Mall at Entrance 5 by our LEGO® Giraffe

### Arriving at the Attraction:

#### Bus Drop Off & Parking

- ✓ Buses may drop off students at the main entrance where you will see the LEGOLAND Discovery Center sign and giant LEGO giraffe. Afterwards all buses must park in the lot near Benihana and AMC Movie Theater.

#### Entering the Attraction

- ✓ Upon arrival, we recommend having all groups assigned to their chaperone prior to entering the center.
- ✓ Groups should remain pre-sorted into small groups outside of the admissions queue prior to arrival.
- ✓ Only the group leader should enter the queue line to check in the group for the day.
- ✓ Present your group order confirmation to the attractions front desk.
- ✓ We ask for your assistance in keeping your group together at this time as our staff will deliver the attraction's rules and provide further instruction before entering.

### Workshops & Lunches:

- ✓ LEGO® Education Workshops are 30 minutes long and are scheduled and paid for prior to your visit. All workshops are held in our private party room and need 15-30 minutes to reset. Workshops can accommodate a maximum of 40 children at one time. There is an additional per person fee for workshops.
- ✓ Re-entry policy – This is permitted for organized groups/schools only.
- ✓ Bagged lunch can be stored at admissions and you may exit to eat in the mall food court.
- ✓ **No outside food or beverage is allowed inside the attraction.**

### Accessibility:

- ✓ Wheelchair and stroller accessible, but no rentals available.
- ✓ To learn more about our ADA guidelines, click here -> <https://www.legolanddiscoverycenter.com/philadelphia/plan-your-day/before-you-visit/accessibility-guide/>

### Amenities:

- ✓ Gift Shop *\*Please note, we do not accept cash*
- ✓ Restroom / Changing Tables
- ✓ Family Restrooms
- ✓ Lockers

### Additional FAQs:

- ✓ FAQs can be found on our website here:
- ✓ <https://www.legolanddiscoverycenter.com/philadelphia/plan-your-day/information/faqs/>